



- PASSENGER TIRES-NO CHARGE
- LT. TRUCK/SUV - 10% OF RETAIL PRICE

## **SERVICE AND WARRANTY CONTRACT**

(This is a Limited Warranty)

All new tires listed on the attached invoice are covered by the GATEWAY SERVICE AND WARRANTY CONTRACT, and will be given service or remedied under this warranty upon presentation of this contract at any Tire Center listed on the reverse side hereof. This contract is valid to the original purchaser only.

**1. FREE ROAD HAZARD:** We offer Free Tire Replacement for the first 25% of tread life if a tire fails due to a normal road hazard. Tires worn beyond 25 % will be pro-rated according to terms listed below (fail means Non-repairable injury) includes up to 20" Original Equipment installed on passenger cars. Larger sizes not covered under this no charge warranty. Run--flat not included.

**2. FREE FLAT REPAIR:** All repairable flats FREE of charge down to 2/32nd's of tread depth. TPMS valves and sensors additional charge. Run-flat tires not included.

**3. FREE TIRE ROTATION:** Tires will be rotated free of charge every 5,000 miles or as needed to assure maximum mileage. Rotation does not include mount and dismount. Dual wheels not included. TPMS reset is an additional charge.

**4. FREE TIRE REBALANCE:** It is our policy to charge for the original wheel balance. Should rebalancing be needed for vibration reasons, the rebalancing will be free for the life of the tire. Free rebalancing does not apply to tires dismantled and remounted or for snow tire installation and re-moval.

**5. FREE TIRE INSPECTION:** Tires will be inspected for cuts, snags, and nail holes anytime upon request.

**6. FREE AIR CHECKS:** Free air check anytime. Proper installation is recommended at all times.

**7. TIRE REPLACEMENT POLICY:** A tire is warranted against any failure due to workmanship, materials, or normal road hazards. A failure for these reasons during the first 25% of tread wear will be replaced absolutely free! After the first 25% of tread wear an adjustment will be based upon the original purchase price, excluding Fed. Ex. Tax multiplied by the percent of remaining tread down to 2/32nd's. A tire is considered worn out at 2/32nd's for customer safety.

**8. MUD/HUNTING TIRE INSTALLATION AND REMOVAL POLICY:** Gateway Mud-Hunting tires already mounted on separate wheels will be installed/re-moved at no charge. Should dismantling/mounting and balancing be required, an extra charge will be made for these services.

**9. CASH REFUND:** A customer may elect to take the adjustment due under this contract as either a cash refund, or a credit towards the purpose of a new tire.

This contract is valid for 5 years from Date of Purchase only. Irregular wear of tires due to mechanical condition of vehicle is excluded. Failure to follow the Service and Warranty Contract recommendations for tire maintenance such as proper inflation, vehicle alignment, tire rotation, and regular inspection for tire damage may void this contract. Tires MUST be rotated AT LEAST every 5,000 miles and documented in writing in order for tread wear warranty to be honored. This Warranty is a contract is not valid unless accompanied by an Invoice No.

**GENERAL EXCLUSIONS:** Gateway Tire and Service Center will not be responsible for any consequential damages arising out of failure. Vandalism or intentional tire damage, tires that have been run underinflated, or any tire used for racing applications of any kind, voids this limited warranty. Loss of time, inconvenience, or loss of use of vehicle, are not recoverable under this limited warranty. Some states do not allow this exclusion or limitations of incidental or consequential damages; therefore, the above limitations or exclusions might not apply to you.

**DATE:** \_\_\_\_\_ **MILEAGE:** \_\_\_\_\_ **INVOICE NO.:** \_\_\_\_\_